

Accessibility Statement

Accessibility Statement

This accessibility statement applies to the GeckoEngage web application.

It includes the following student facing experiences;

- Chat widget
- Forms
- Embedded events
- RSVP pages

GeckoEngage is made available by a company of the same name.

We strive to make all public-facing elements of our software as accessible as possible by following the latest WCAG 2.1 AA guidelines. We want as many people as possible to be able to use our student facing experiences.

For example, this means we want you to be able to;

- Zoom in and out to various levels without text spilling off the screen
- Navigate most experiences with the keyboard alone
- Navigate using speech recognition software
- Ability to listen to the website using most screen readers

AbilityNet can help make your device easier to use

<https://mcmw.abilitynet.org.uk/>

Head Accessibility

Use of Color Level A

- Color is not used as the sole means of conveying information in some areas.
- Some booking buttons use color only to show visual focus

Keyboard Level A

- Some functions of the application are keyboard operable.
- Functions such as date pickers, tab, and links cannot be operated with the keyboard.

Page Titled Level A

- The application uses the same title for all pages and does not fully describe what content is on the page.

Focus Area Level A

- Where there is keyboard operation, the application can be navigated in an order that preserves meaning and operability. Some areas have repetitive tab stops that navigate to the same location.

Labels or Instructions Level A

- The application provides name, role, state and value information to assistive technology for some components.
- Some combo boxes and autocomplete

- Some components such as tabs, datepicker, links do not provide their name, role, state.

▼ Level AA

Contrast (minimum) Level AA

- The application meets the required contrast ratios in some areas.
- Some grey text throughout the application has a contrast ratio that does not meet the 4.5:1 requirement.

Focus Visible Level AA

- The visual focus is well defined in some areas.
- Some buttons do not show visual focus.

RSVP Panel

Unknown at the moment, will be running a report on this in 2020.

Where applicable, we either fully support or partially support all WCAG 2.1 guidelines across all our public-facing products.

The applications can be used by users with low visual acuity when combined with screen magnification assistive technology.

Reporting

You can contact our customer success team to report accessibility issues within these experiences. Our customer success team will assist you where possible, and pass feedback into our engineering teams.

- You can contact us via support@geckoengage.com

We'll then consider the request alongside other accessibility improvements.

We can also make available a full accessibility report (VPAT reports) should this be necessary for you.

Compliance

Accessibility for companies within the UK is covered by the Equality Act 2010.

The Equality Act 2010 protects individuals from unfair treatment, and promotes a more equal society. It asks for 'reasonable adjustments' to be

